



Smart Way to **Build & Maintain strong relations** with your customers

Own Mobile App on Apple store and Playstore

Your Data in your own Data Center

Add Unlimited Projects & Data

White Labeled Solution

Data Management

- Manage User Accounts
- Manage Sign-up Requests of Clients
- Manage Client Units
- Offline Sync for Network Unavailability



Zone Management

- Create Area wise Zone
- Update Zone Data
- Manage Zone Data

Project Management

- Create Zones wise Projects
- Manage Project Data
- Inactivate on Maintenance
- Support Completion



Request Management

- Raise Request with image upload
- Track Complete Resolution of Request
- Request History Log & Feedbacks by Clients
- Manual and Auto Escalations

Communication

- Email Notifications
- Instant Alert Notifications on Mobile
- Timely Communication with client



Dashboard

- Project Status in Red, Yellow Green
- Multiple graphs to aid in root cause analysis
- Aging Graph for Requests

Marketing Advertisements

- Upcoming Projects with location
- Redirection to Details
- Images Upload



FAQs & User Manual

- FAQs Data Management
- Dos and Don'ts Guidelines
- Dedicated User Manuals

Bulk Data Import

- Import Zones, Projects, Buildings, Units
- Import Clients Data
- Template for Data Import
- XLSX File Imports



Role Based Access

- Admin
- DGM
- Zonal Head
- Society Manager
- Owner
- Tenant
- Facility Member
- Role Based System
- See Only What you are entitled to

Search & Reports

- Search on various Parameters
- Out of the Box 15 Reports
- Dynamic Headers for Search & Reports
- Data Export to Excel



Security & Backup

- Hosted on Premises or cloud
- Independent Platform
- Independent Hosting
- Periodic Back-Ups